



**आयुष्मान भारत “निरामयम्” मध्यप्रदेश**  
(दीन दयाल स्वास्थ्य सुरक्षा परिषद्)  
जय प्रकाश अस्पताल, आई.ई.सी. ब्यूरो प्रथम तल भोपाल



क्रमांक /एस.एच.ए/ए.बी/2023/ 1937  
प्रति,

भोपाल, दिनांक 3/10/2023

संचालक/अधीक्षक,  
AB-PMJAY योजनांतर्गत संबद्ध समस्त चिकित्सालय,  
मध्यप्रदेश।

**विषय:-** आयुष्मान भारत योजनांतर्गत CAPF जवानों एवं उनके परिवारजनों को कैशलेस स्वास्थ्य सेवायें प्रदाय किये जाने के संबंध में।

लेख है कि आयुष्मान भारत योजनांतर्गत CAPF जवानों एवं उनके परिवारजनों को CGHS एवं PM-JAY सूचीबद्ध प्राईवेट अस्पतालों में कैशलेस स्वास्थ्य सेवाएं प्रदाय किये जाने एवं सरकारी अस्पतालों में जांच व दवाईयों पर होने वाले खर्च की प्रतिपूर्ति हेतु माननीय केंद्रीय गृह मंत्री जी द्वारा 23 जनवरी 2021 को 'Ayushman CAPF' शुरू किया गया है। तत्संबंध में कृपया संलग्न पत्र का अवलोकन करें।

उक्त संदर्भ में आयुष्मान भारत “निरामयम्” योजनांतर्गत संबद्ध समस्त चिकित्सालयों को निर्देशित किया जाता है कि CAPF जवानों एवं उनके परिवारजनों को आयुष्मान भारत योजनांतर्गत कैशलेस स्वास्थ्य सेवाएं प्रदाय करना सुनिश्चित करें। आयुष्मान CAPF श्रेणी के हितग्राहियों को TMS पोर्टल पर दर्ज करने के संबंध में, चिकित्सालयों की सुविधा के लिये प्रक्रिया संलग्न प्रस्तुतीकरण में वर्णित है।

संबद्ध चिकित्सालयों को उपचार हेतु क्लेमस का भुगतान राष्ट्रीय स्वास्थ्य प्राधिकरण (NHA) द्वारा राज्य में प्रचलित 'हेल्थ बनेफिट पैकेज' (HBP) के अनुसार स्वीकृत दरों पर किया जायेगा।

**नोट:-** आयुष्मान CAPF कार्डधारी हितग्राहियों को संबद्ध चिकित्सालयों द्वारा 'कैशलेस उपचार' के लिये मना करने पर उसे 'Denial of Services' के अंतर्गत मानते हुये “STANDARD OPERATING PROCEDURES FOR DISCIPLINARY PROCEEDINGS” (SOP May 2023) के प्रावधानों के अनुसार कार्यवाही की जायेगी।

3/10/2023

महाप्रबंधक (ऑपरेशन)

आयुष्मान भारत “निरामयम्” म.प्र.

भोपाल, दिनांक 3/10/2023

क्रमांक /एस.एच.ए/ए.बी/2023/ 1938  
प्रतिलिपि:-

1. अपर मुख्य सचिव, लोक स्वास्थ्य एवं परिवार कल्याण विभाग, भोपाल म.प्र.।
2. आयुक्त, संचालनालय स्वास्थ्य सेवायें, सतपुड़ा भवन, भोपाल।
3. आयुक्त, चिकित्सा शिक्षा, मध्यप्रदेश।
4. मुख्य कार्यपालन अधिकारी, आयुष्मान भारत “निरामयम्” म.प्र.।
5. अधिष्ठाता, शासकीय चिकित्सा महाविद्यालय (समस्त), मध्यप्रदेश।
6. कार्यपालन अधिकारी, आयुष्मान भारत “निरामयम्” म.प्र.।
7. मुख्य चिकित्सा एवं स्वास्थ्य अधिकारी (समस्त), मध्यप्रदेश।
8. सिविल सर्जन सह मुख्य अस्पताल अधीक्षक (समस्त), मध्यप्रदेश।
9. समस्त संभाग प्रभारी चिकित्सा अधिकारी, आयुष्मान भारत “निरामयम्” म.प्र.।
10. स्टेट कॉर्डिनेटर, राष्ट्रीय स्वास्थ्य प्राधिकरण, नई दिल्ली।
11. स्टेट हेड, विडाल हेल्थ, एफ.एच.पी.एल. तथा एम.डी. इंडिया म.प्र.।

3/10/2023

महाप्रबंधक (ऑपरेशन)

आयुष्मान भारत “निरामयम्” म.प्र.

### Ayushman CAPF Convergence Scheme

#### User Manual for BIS and TMS

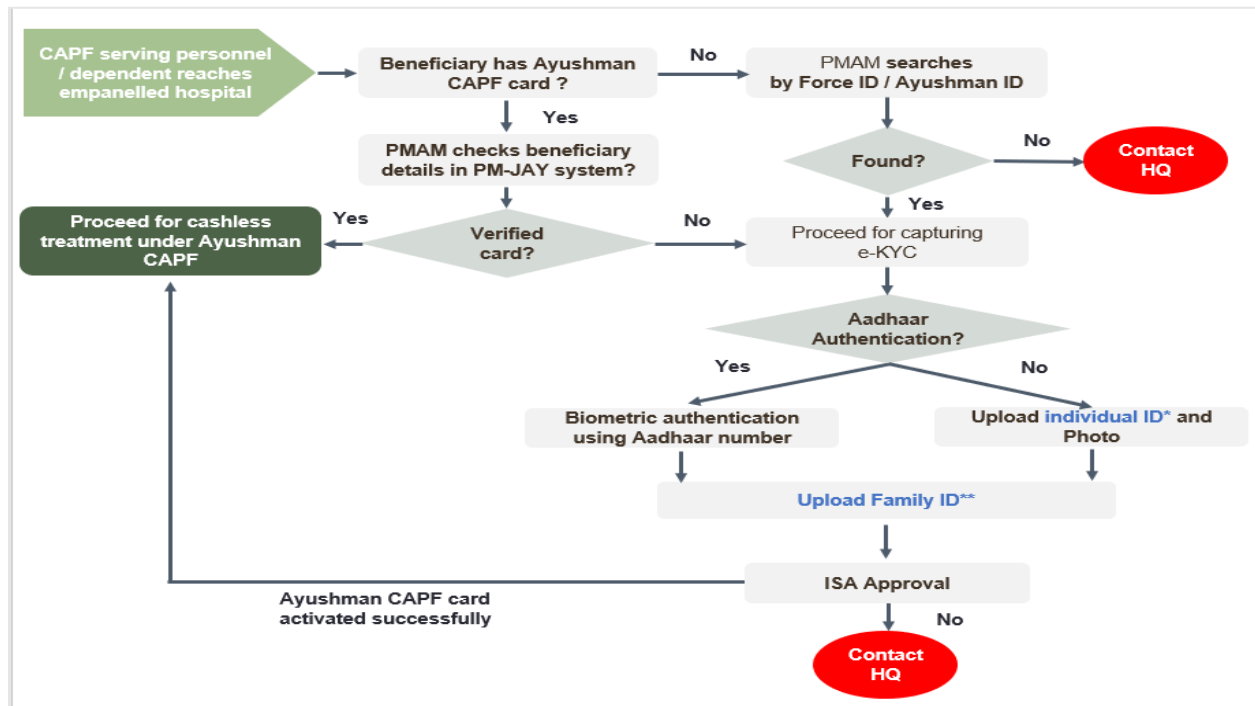
##### 1. Beneficiary Identification System (BIS) Process Flow

Ayushman CAPF card provided to beneficiaries by their respective forces/units are inactive and those may be activated at empaneled hospital after e-KYC authentication. The existing PM-JAY BIS module is to be used for authentication of CAPF beneficiaries. Activation of Ayushman CAPF card is one time activity only for the beneficiary.

Following mechanism will be used for CAPF beneficiary verification.

- For a CAPF beneficiary to avail services, the beneficiary must present their Ayushman CAPF card/ Force ID at the empaneled EHCP.
- To confirm the identity, beneficiary must provide any valid government approved individual & family ID to support authentication process.
- Once the card is approved in the system by the NHA authorized ISA at L1 approver level or the respective force at L2 approver level, the beneficiary can avail cashless healthcare services at the EHCP.
- No physical Card will be generated for Ayushman CAPF beneficiaries in the BIS on the submission of eKYC by PMAM.

The process flow for CAPF beneficiary verification is depicted below.





List of valid individual IDs and family IDs is given in below table.

Valid Govt. approved Individual IDs		Valid Family IDs
i. Adoption Certificate	ix. Freedom Fighter Photo Card	i. Ration Card
ii. Any other MHA certified ID	x. Kissan Photo Passbook	ii. Birth/ Adoption Certificate
iii. Birth Certificate	xi. Marriage Certificate issued by Government	iii. Marriage Certificate
iv. Dependent ID Card	xii. MNREGA Job Card	iv. Any other MHA certified ID
v. Disability ID Card/ handicapped medical certificate issued by respective State/ UT	xiii. PAN Card	v. Service Certificate
vi. Driving License	xiv. Passport	vi. Dependent Card
vii. Employee ID Card	xv. Pensioner Photo Card	
viii. Force ID	xvi. Ration Card	
	xvii. Service Certificate	
	xviii. Voter ID Card	

### Step by step process for Beneficiary Identification System (BIS)

**Step 1:** After logging in, PMAM to use “Search Beneficiary” (ref to point 1 in the below picture) functionality available on the left menu for searching beneficiary in the system

**Step 2:** Select Scheme from the drop down (ref to point 2 in the above picture)

**Step 3:** Search using the *Force ID* or *Ayushman CAPF ID* (ref to point 3 in the above picture)

**Step 4:** If selected search parameter is Force ID, then in Sub-Scheme (ref to point 4 in the above picture) beneficiary's Force Type is to be selected from the dropdown list of 7 Force Types.

**Step 5:** Enter Force ID (ref to point 5 in the above picture) and hit the 'Search' option. List of all beneficiaries linked to that particular Force ID will appear on the screen (ref to below picture)

PMAM then click on "Collect KYC" option (ref to point 6 in the above picture) against the particular beneficiary for whom eKYC is to be done.

**Step 6:** PMAM to select one mode of eKYC basis beneficiary's consent - Aadhaar based or Non-Aadhaar based (ref to point 7 in the below picture)

**Aadhaar-based authentication (Highly recommended)**

- a) PMAM takes verbal consent for Aadhaar e-KYC authentication
- b) Select one of the Aadhaar 'authentication type' option from the dropdown
- c) PMAM may undertake **biometric authentication** using any of the following options: -
  - Fingerprint based (using Fingerprint Scanner)
  - Iris scan based (using Iris Scanner)

Note: Aadhaar authentication is not synonymous to submitting copy of the Aadhaar card for uploading on NHA's IT platform.

**Non Aadhar-based authentication (Not recommended)**

- a) Take verbal consent from beneficiary
- b) Enter Mobile number and select relation type from the dropdown
- c) Select Personal ID type from the dropdown, enter ID number.
- d) Collect information from the beneficiary and fill the details prompted by system
- e) Scan and upload documents (one of the valid documents from the list mentioned in table given on page 2)

For Non-Aadhaar based authentication, ref to the below picture.

Enter Mobile No.\*: 9801932831

Relation Type.\*: Others

**UPLOAD DOCUMENTS**

Select Personal Id Type: [dropdown]

Enter ID Number: [text box]

**Document Photo Front\***

[Image placeholder with diagonal line]

Choose File [button]

Upload Document Front [button]

**Beneficiary Photo\***

[Image placeholder with diagonal line]

Choose File [button]

Upload Document Back [button]

**Beneficiary Photo\***

[Image placeholder with diagonal line]

Choose File [button]

Upload Photo [button]

**Member details**

**Personal Information as given in selected Document**

Name\* NAME AS IN DOCUMENT [text box]

Relation Name\* [Select dropdown] Enter Name [text box]

Select Gender [dropdown]

Enter YOB in YYYY [text box]

**Address as given in selected Document with location**

☐ Same as CAPF Database

Rural / Urban [Select dropdown]

House Number [text box: Enter House No. here]

Street [text box: Enter Street here]

Landmark [text box: Enter Landmark here]

**UPLOAD DOCUMENTS**

Voter ID Card  
Enter ID Number

Document Photo Front\*  
Choose File  
Upload Document Front

Beneficiary Photo\*  
Beneficiary Photo from source database  
Choose File  
Upload Photo  
Capture Photo

Image Type: JPEG,PNG,JPG Max File Size: 200KB

**Member details**

Personal information as given in selected Document

Name\* Relation Name\*  
Male Select Enter Name

Address as given in selected Document with location

☐ Same as CAPF Database

Rural / Urban  
Rural

Street  
Enter Street here

State\*  
ODISHA

Sub-District  
Select Sub-Districts

House Number  
Enter House No. here

Landmark  
Enter Landmark here

District\*  
KENDRAPARA

Village  
Select Village

PIN CODE

**Step 7:** For 'Family details', select any Govt. ID from the drop-down list and enter ID number, upload front and back photo of the family document and enter name of each family member mentioned in the uploaded document and submit.

List of valid Government ID is given in table on page 2.

For Family details section, ref to the below picture.

✓ Add Personal Details (Click here to view Personal Details)

✚ Add Family Details

Selected Scheme: CAPF

**Family Details**

Ration Card Reset

Family Document Photo Front\*  
Front photo of the document  
Choose File docum.jpg

Family Document Photo Back\*  
Back photo of the document  
Choose File doc.png

+ ADD ANOTHER FAMILY MEMBER

**Step 8:** On submission, system would ask PMAM for confirmation.

stgbis.pmjay.gov.in says

The beneficiary data will be saved as per the selected scheme :CAPF,  
please confirm.

OK

Cancel

**Step 9:** Subsequently, beneficiary data is saved and forwarded for approval.

stgbis.pmjay.gov.in says

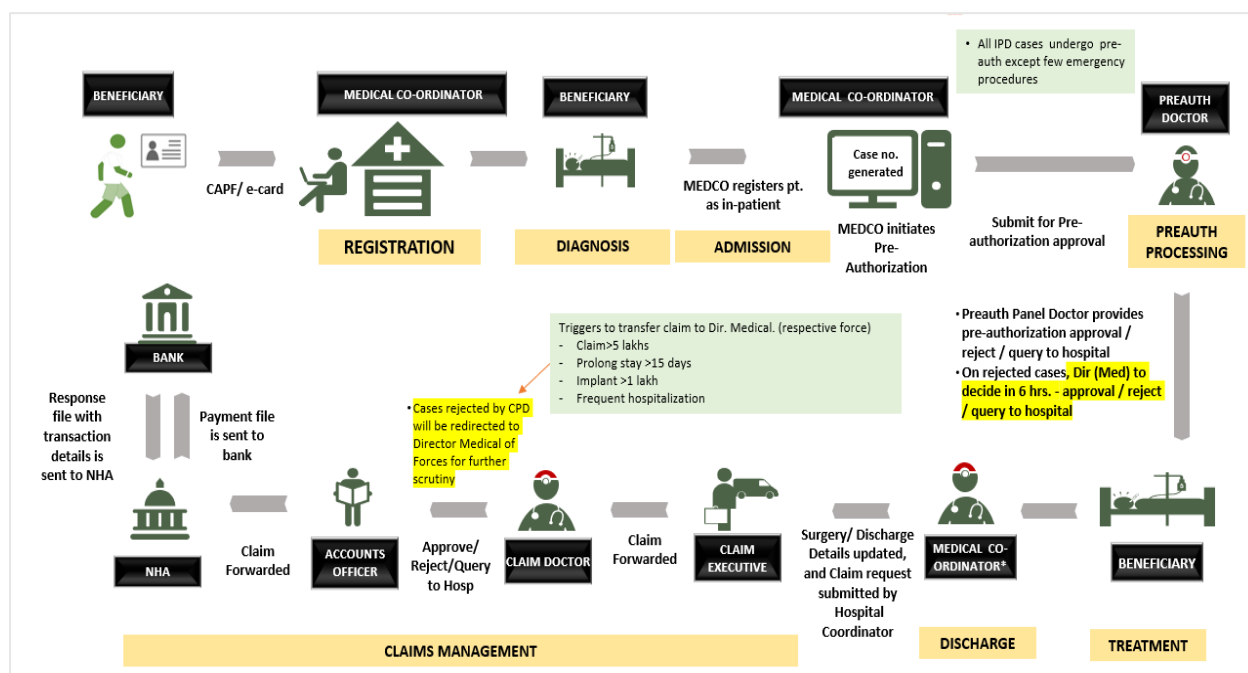
Data Saved & forwarded for Approval.

OK

## 2. Transaction Management System (TMS) Process Flow

At the EHCP, the beneficiary can avail cashless healthcare services on producing the active Ayushman CAPF card. The process of patient registration, pre-authorization, submission of claim, claim processing and electronic transfer of payment of approved claims to EHCP's bank account is same as in AB PM-JAY scheme.

The process flow in TMS portal for Ayushman CAPF scheme is depicted below.



Following are the key points regarding Ayushman scheme.

- 1 CAPF is a 'state' in the system and available in Portability mode only (not in Normal mode)
- 2 State specific PMJAY package would be applicable
- 3 Cashless healthcare services to CAPF beneficiaries would only be for IPD services in General Ward
- 4 MEDCO will use AB PM-JAY portal and login ID for registering CAPF patients
- 5 Pre-authorization and Claim processing would be done by ISA appointed by NHA
- 6 No referral would be required for availing services in PM-JAY private EHCPs

Step by step process for Transaction Management System (TMS) is shown below

**Step 1:** Log in into OneTMS portal ([tms.pmjay.gov.in](https://tms.pmjay.gov.in)) and **switch to Portability mode** (ref to point 1 in below picture)

**Step 2:** From the dropdown list, **select "CAPF" as the "Patient State"** (ref to point 2 in below picture)



	Overall	Today		Overall	Today
Total Patients Registered	0	0	Surgeries/Therapies Done	0	0
Out Patients	0	0	Surgeries/Therapies Done Amount(Rs.)	0	0
In Patients	0	0	Death Cases	0	0

**Step 3:** Click on *Registrations* tab and then *PM-JAY Registration*

**Step 4:** Select 'CAPF' from Scheme dropdown

**Step 5:** Enter ID number

**Step 6:** System would automatically populate *ID type* field as per entered ID number

SHA/Scheme\* CAPF ID Number\* P2X1E50W ID Type\* PMJAY/Ayushman CAPF ID ☐ New Born Baby

Note: \*ID Number could be Ayushman Card ID/Mobile No/ABHA No.  
To register same state beneficiary, please go to Normal Mode by clicking on 'N' icon.

Retrieve

**Step 7:** On clicking 'Retrieve' button – all details of the beneficiary would be fetched.

**national health authority**

**PMJAY - Transaction Management System**

AYUSHMAN BHARAT

SHANTI DEVI MEMORIAL HOSPITAL(HOSP04621)

**N**

Pankaj  
HR008

Registration

PMJAY Registration

Analytical Dashboard

Preauthorization

Cases Search

Payments

Claims

COVID Cases

MIS

Patient Registration

**Beneficiary Photo from source database**

PMJAY ID P2IQSJD4

ABHA Number NA

Name KONJENGBAM SANATOMBA SING

Gender Male

Mobile number [REDACTED]

**Communication Address :**

If Card and Communication Address are Same ☐

Address\* VILL- YAIRIPOK TOP CHINGTHA, POST- YAIRIPOK, RS- DIMAPUR, P

State\* CAPF

District\* CAPF

Block/ULB ---select---

City/Town

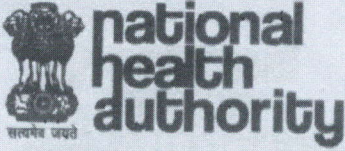
Pin code\*

Mobile number belongs to\* ---select---

**Step 8:** Further steps are to be followed as in AB PM-JAY

\*\*\*\*\*





**Dr. Vipul Aggarwal, IPS**  
Deputy Chief Executive Officer



भारत सरकार  
Government of India  
राष्ट्रीय स्वास्थ्य प्राधिकरण  
National Health Authority

D.O: S-12018/63/2020-NHA

Dated: 20<sup>th</sup> January 2021

Dear *Colleagues,*

National Health Authority (NHA) is glad to announce that it has entered into an MoU with the Ministry of Home Affairs to extend in-patient healthcare services to CAPF personnel and their family members across all empaneled CGHS and AB PM-JAY hospitals. The proposed scheme, termed as 'Ayushman CAPF', will provide cashless health-care services on AB PM-JAY IT platform. The Ministry of Home Affairs will finance the cost of healthcare services provided under the scheme.

2. Ayushman CAPF will be launched in a phased manner starting with the State of Assam on 23<sup>rd</sup> January 2021. Based on the learnings and experience, pan India roll-out is expected before the end of this financial year. A tentative rollout plan is annexed for reference (Annexure-1).

3. State Health Agencies are requested to provide necessary support for the smooth roll-out and delivery of quality services to CAPF beneficiaries. SHAs are requested to coordinate regarding empanelment of all CGHS empaneled hospitals for implementation of Ayushman CAPF. Also, all Govt hospitals will have to be empaneled with State, currently they are empaneled with NHA. These tasks have to be completed before launch of the scheme in your State/UT.

4. The existing human and technical resources at AB PM-JAY empaneled hospitals will suffice for providing the support to CAPF beneficiaries for the beneficiary registration and preauthorization. All approvals regarding BIS and TMS will be processed centrally by NHA. A brief note on the scheme and roles of key stakeholders with regards to the implementation of the project is being shared in Annexure-2. You are requested to kindly sensitize EHCPs and other stakeholders on provision of healthcare services to personnel of CAPF on AB PM-JAY platform.

5. This is an important initiative for the country. Further, it is our duty to ensure that the CAPF personnel who strive for ensuring the integrity and security of the country with valor and commitment are provided with the quality healthcare services under the scheme.

*With best regards*

Yours Sincerely,

*Vipul Aggarwal*  
(Dr. Vipul Aggarwal) 20.1.21

To,

CEO, SHA (All States/UTs)

Copy to;

1. Additional Chief Secretary/ Principal Secretary/ Secretary (H&FW), (All States/UTs)
2. PPS to CEO, NHA
3. PS to Addl. CEO, NHA





**Dr. Vipul Aggarwal, IPS**  
Deputy Chief Executive Officer



भारत सरकार  
Government of India  
राष्ट्रीय स्वास्थ्य प्राधिकरण  
National Health Authority

S-12015/22/2020-NHA(HNW&QA)-Part(2)

Dated: 13<sup>th</sup> April 2022

To,  
Chief Executive Officer (CEO)  
State Health Agency

**Subject: Extending healthcare services to Ayushman CAPF beneficiaries under AB PM-JAY ecosystem**

Madam/Sir,

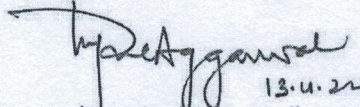
National Health Authority (NHA) has entered into an MoU with Ministry of Home Affairs (MHA) to provide cashless healthcare services to serving personnel and their dependents of CAPF. The scheme is called Ayushman CAPF and is being implemented for the personnel Assam Rifles (AR), Border Security Force (BSF), Central Industrial Security Force (CISF), Central Reserve Police Force (CRPF), Indo-Tibetan Border Police (ITBP), National Security Guard (NSG) and Sashastra Seema Bal (SSB).

2. The pilot for Ayushman CAPF was launched in Guwahati in January 2021. Scheme was subsequently expanded to pan India in hospitals empaneled with CGHS and onboarded on NHA's IT platform for convergence project. It has been decided that from 20<sup>th</sup> April 2022, Ayushman CAPF scheme will be rolled out in private hospitals empaneled with SHA/NHA under AB PM-JAY. Ayushman CAPF beneficiaries willing to avail cashless healthcare services in these hospitals as per defined AB PM-JAY health benefit packages (HBPs) can do the same.

3. The empaneled hospitals will be submitting the request for pre-authorization and claim processing on NHA's IT platform. Across the States/UTs beneficiaries will be availing services under the portability mode. TMS and BIS platforms will be used for recording the transactions and beneficiary identification respectively. EHCPs will be paid as per applicable state specific AB PM-JAY rates. Claim processing and payment will be done by NHA. For the roll out, NHA will provide requisite training and handholding of private EHCPs under AB PM-JAY.

4. State health agencies (SHAs) are requested to kindly communicate to empaneled hospitals about the launch of the scheme. Further, EHCPs should be asked to start providing cashless services to CAPF beneficiaries from the launch date.

Yours Sincerely

  
13.4.22  
(Dr. Vipul Aggarwal)

Copy to:

- 1 Joint Secretary, MHA (P-II)
- 2 Director, MHA (P&C)
- 3 PPS to CEO, NHA
- 4 PPS to Addl. CEO, NHA



**S-12015/22/2020-NHA(HNW&QA)-Part(2)**  
**Government of India**  
**Ministry of Health and Family Welfare**  
**National Health Authority**

3<sup>rd</sup> floor, Tower-1, LIC Jeevan Bharti Building,  
 Connaught place, New Delhi -110001

Dated: 21.04.2022

**OFFICE MEMORANDUM**

**Subject: Extending cashless healthcare services to Ayushman CAPF beneficiaries under AB PM-JAY ecosystem**

Ayushman CAPF is a convergence scheme being implemented on NHA's IT platform. It's a joint initiative of the Ministry of Home Affairs (MHA) and the National Health Authority (NHA) aimed at providing cashless healthcare services to the serving CAPF personnel and their dependents from all seven forces (Assam Rifles, Border Security Force (BSF), Sashastra Seema Bal (SSB), Central Reserve Police Force (CRPF), Central Industrial Security Force (CISF), National Security Guard (NSG), and Indo-Tibetan Border Police (ITBP)) through Ayushman Bharat PM-JAY IT platform.

2. Launched on 23<sup>rd</sup> January 2021 in Assam, scheme was subsequently expanded to pan India in hospitals empaneled with CGHS and onboarded on NHA's IT platform for convergence project. It has been decided that from 20<sup>th</sup> April 2022, Ayushman CAPF scheme will be rolled out in private hospitals empaneled with SHA/NHA under AB PM-JAY. In this regard, an official letter S-12015/22/2020-NHA(HNW&QA)-Part(2) dated 13<sup>th</sup> April 2022 by Deputy CEO, NHA is enclosed for kind reference.

3. EHCPs will be paid as per applicable state specific AB PM-JAY rates. Across the States/UTs beneficiaries will be availing services under the portability mode. TMS and BIS platforms will be used for recording the transactions and beneficiary identification respectively. User manual containing the process flow and steps to verify the CAPF beneficiary using Beneficiary Identification System (BIS) module and raising claims using Transaction Management System (TMS) is enclosed for reference.

4. All PM-JAY EHCPs are requested to ensure maximum utilization of services by CAPF beneficiaries.



(Sraddha Paul)  
 Deputy Director, Administration

To

1. All AB PM-JAY EHCPs
2. CEOs of All State Health Authorities (SHAs)

Copy to:

1. Joint Secretary, MHA (P-II)
2. Director, MHA (P&C)
3. PPS to CEO, NHA
4. PPS to Deputy CEO, NHA